

COMMUNICATIONS ASSOCIATION OF HONG KONG

INTRODUCTION

BACKGROUND & OBJECTIVES

The Communications Association of Hong Kong (formerly known as Internet & Telecom Association of Hong Kong) is a non-profit making organisation incorporated on 27 May 1983 following the announcement of deregulation of the telecommunications products and services. CAHK is the association for Hong Kong's communications industry, with interests across broadcasting, wireline and wireless communications, and other relevant business sectors in the information communications technology (ICT).

The main objectives of the Association are:

- To organize functions to provide networking and sharing opportunities for members of the Association to meet each other and explore business opportunities;
- To promote the awareness of, and discussion on issues concerning the communications industry;
- To encourage the communications industry to develop and comply with relevant codes of practice, technical and operational standards to maintain ethical and high standards of industry.
- To provide appropriate representations for the communications industry;
- To provide relevant information to persons engaged in, or about to engage in the trade or the promotion of the communications industry;
- To provide information, research and statistic in connection with the communications industry, and to promote the image and members of the Association as appropriate.

ORGANISATION STRUCTURE

The Association is run by a full time manager and managed by Members of the Executive Committee (EXCO) who are nominated and elected by ordinary members biennially. EXCO members hold important positions in the major business sectors but still devote their time to the Association. EXCO meets regularly to discuss issues that affect the industry, formulate plans and policies to determine its actions or activities to achieve the Association's objectives.

The Executive Committee Members for the term 2024 - 2026 are:

Chairman

Mr. Kenneth Lau, TraxComm Ltd.

Vice Chairman

Mr. Bruce Lam, CSL Mobile Ltd.

Dr. Gabriel Leung, HKBN Enterprise Solutions HK Ltd.

Mr. Alex Wong, Huawei International Co. Ltd.

Presidents of Functional Groups

- *CPE Vendor & Equipment Supplier Group*
 - Mr. Alex Wong, Huawei International Co. Ltd.
 - Mr. Jonathan Cheng, Lenovo (Hong Kong) Ltd.
- *Fixed Network & Value Added Service Group*
 - Mr. Daniel Chung, HGC Global Communications Ltd.
 - Mr. Danny Li, HKBN Ltd.
 - Mr. KL Ho, HKT Ltd.
- *Green ICT Group*
 - Mr. Vincent Kwok, Hewlett-Packard Enterprise
- *Internet Services & Content Provider Group*
 - Nil
- *International Telecom Affairs Group*
 - Mr. Patrick Ng, NTT Com Asia Ltd.
- *Mobile Network & Service Provider Group*
 - Ms. Shi Xiaoping, China Mobile Hong Kong Ltd.
 - Mr. Bruce Lam, CSL Mobile Ltd.
 - Mr. Damien Leong, Hutchison Telecommunications (HK) Ltd.
 - Mr. Stephen Chau, SmarTone Mobile Communications Ltd.
- *MVNO Group*
 - Mr. Alan Lee, Multibyte Info Technology Ltd.
 - Mr. Alex Cheung, Telecom Digital Holdings Ltd.
- *Regulatory Issues Group*
 - Nil
- *Broadcasting & Entertainment Group*
 - Mr. Derek Choi, Now TV Ltd.

HONORARY Chairman

Mr. Stephen Ho -Former CAHK Chairman (2012-2018), Chairman & CEO of n-hop technologies Ltd.

HONORARY ADVISORS

Mr. Chaucer Leung, JP - Director –General of Communications, Office of the Communications Authority
Mr. Tony Hau - Former CAHK Chairman (2000-2006), Chairman & CEO of Multibyte Info Technology Ltd.
Dr. Hubert Chan, JP- Former CAHK Chairman (2006-2012), Chairman & CEO of HKC International Holdings Ltd.
Mr. Franky Lai - Former CAHK Vice Chairman (2006-2018), Chairman & CEO of WiseSpot Company Ltd.
Dr. Jolly Wong - Policy Fellow, Centre of Science and Policy, University of Cambridge, Guest Professor, Macau University of Science and Technology

HONORARY REGULATORY ADVISOR

Ms. Agnes Tan – Former CAHK President, Regulatory Issues, Director, P& J Discovery Limited

HONORARY SECRETARY

Mr. Gilbert Chan - Principal Solicitor of Gilbert Chan & Co., Lawyers

HONORARY LEGAL ADVISOR

Ms. Gabriela Kennedy - Partner of Mayer Brown
Mr. Nick Chan, BBS, MH, JP – Hong Kong Deputy to the National People’s Congress of the People’s Republic of China, Partner of Squire Patton Boggs

REPRESENTATION

Since 1985 the Association has been playing an active role in advising the Office of the Communications Authority (OFCA) in the formulation of policy for the development of telecommunications on services beneficial to the public of Hong Kong.

Representatives in the 3 Advisory Committees of OFCA

- ◆ **Radio Spectrum and Technical Standards Advisory Committee (SSAC)**
Ordinary Member: Mr. KL Ho, CAHK Executive Committee Member
- ◆ **Telecommunications Regulatory Affairs Advisory Committee (TRAAC)**
Ordinary Member: Mr. Alex Wong, CAHK Vice Chairman & Treasurer
- ◆ **Telecommunications Users and Consumers Advisory Committee (TUCAC)**
Ordinary Member: Mr. Daniel Chung, CAHK Executive Committee Member

Representatives in the Governing Committees of Customer Complaint Settlement Scheme (CCSS), funded by OFCA

Chairman: Mr. Vincent Kwok, CAHK Executive Committee Member

Ordinary Member: Mr. Alex Wong, CAHK Vice Chairman & Treasurer

Ordinary Member: Mr. Jonathan Cheng, CAHK Executive Committee Member

Other advisory boards and committees

- ◆ Hong Kong Internet Registration Corporation Ltd- Consultation of Advisory Panel
- ◆ Occupational Safety & Health Council - Information and Communications Safety and Health Committee

SERVICES TO MEMBERS

Business Luncheons

Organise regular business luncheons and invite appropriate speakers to address current topics.

Membership Directory

Publish CAHK's own membership directory namely "Official Guide to ICT Industry in Hong Kong". The directory covers key business trends, latest market development, useful statistics and information and members' profiles.

Newsletters

CAHK's periodic provides an excellent channel for members to provide new products and services information of their companies.

Information Services

Distribute consultation papers, latest telecom statistics, reports, market information and latest information of important issues from the government.

Seminars & Exhibition

Endorse or organize quality seminars or exhibitions for the benefits of members and promote the image of the association.

Delegation

Organise delegations for members to explore market for development and business opportunities outside Hong Kong SAR.

Presentation

Co-organise with relevant organisations on business forums to present new product or service of members.

Networking

Networking with industry colleagues is the best way to meet and to make new contacts. These networking functions are opened to members only and guests by invitation.

CAHK Homepage

The Association's Homepage <https://www.cahk.hk> serves as a useful way of communications for members or visitors. The site provides a quick view of the profiles of CAHK company members and current activities.

Contact Point

The Association can be contacted by those who wish to establish trade links in Hong Kong or for research purposes.

CCSS

The “Customer Complaint Settlement Scheme” (CCSS) is a mediation scheme set up by the telecommunications industry to help resolve billing disputes in deadlock between telecommunications service providers and their customers.

Code of Practice (Industry Code)

“Telecommunications Service Contract”

Since July 2011, personal or residential users entering into new telecommunications service contracts or renewing their telecommunications service contracts have been afforded enhanced protection with the implementation of the Industry Code of Practice for Telecommunications Service Contracts by all major fixed and mobile network operators. Further to the first revision of the Industry Code in 2014, the latest revised version of the Industry Code as issued by the Association has been effective since 1 October 2023 to further protect consumer interests.

“Marketing Calls in the Telecommunications Industry”

In March 2011, the Association promulgated its Industry Code for voluntary compliance by its members. Major telecommunications operators have participated in the self-regulatory scheme and developed their own codes of practice with reference to the Industry Code. The Association has further enhanced its Industry Code in June 2024 requiring telemarketers, requiring telemarketers to reveal more details of their identities upon request as well as limiting the number of cold calls made to a telephone number within a period.

MEMBERSHIP

1. **CATEGORIES** - Premium Member (Entry Fee: HK\$8,000[#] & Annual Subscription Fee: HK\$10,000*)
Full Member (Entry Fee: HK\$8,000[#] & Annual Subscription Fee: HK\$6,950*)
Associate Company Member (Annual Subscription Fee: HK\$6,950)
Associate Individual Member (Annual Subscription Fee: HK\$1,300)
Honorary Member / Honorary Advisor (by invitation only)

[#] *Entry fee is a one-off payment. This fee will be waived for the application submitted before March 31.*

^{*} *Annual subscription fee will be calculated at a pro-rated basis for the remaining financial year (not applicable for the Association Individual and Student Member). Financial Year commences on April 1 till March 31 the following year.*

▪ **Full Member**

Any companies fulfilling the following entrance requirements:

- limited liability company registered in Hong Kong
- engaged in the provision or manufacturing of communications products and / or related services;
- nominated by two existing full members

▪ **Associate Company / Individual Member**

Associate members can be any persons, firms, companies, organisations, societies or associations:

- engaged or having an interest in the communications industry

- nominated by two existing full members
- Individual membership belongs to the applicant only, cannot be transferred

▪ **Honorary Member / Honorary Advisor**

Individual with:

- good reputation in the communications or the community;
- well-recognised communications industry knowledge;
- significant contributions to the Association
- The appointment of Honorary Member will be made upon the recommendation and approval of the General Committee of the Association.

2. **OBLIGATIONS AND RIGHTS**

▪ **Premium Member / Full Member**

- obliged to pay the entrance fee and the annual subscription fee
- have voting right and can be elected as member of the Executive Committee
- undertake to pursue the objectives of the Association

▪ **Associate Company / Individual Member**

- obliged to pay the annual subscription fee
- have no voting right and cannot be elected as member of the Executive Committee
- undertake to pursue the objectives of the Association

▪ **Student Member**

- obliged to pay the annual subscription fee
- to fulfil 20 hours per annum under the volunteer training programme by CAHK
- have no voting right and cannot be elected as member of the Executive Committee
- undertake to pursue the objectives of the Association

▪ **Honorary Member / Honorary Advisor**

- not obliged to pay the entrance fee and the annual subscription fee
- have no voting right and cannot be elected as member of the Executive Committee

Contact Information

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